

## Bark Place Texas, LLC – General Policies

At least 24-hours prior to your pet's arrival, Bark Place Texas must have a formal vaccination record or receipt from a licensed veterinarian indicating that vaccinations are up-to-date and meet the requirements listed below.

- DAPPv (canine distemper, adenovirus, hepatitis, parainfluenza, and parvovirus)- 1 or 3-yr. vaccine required
- Bordetella- Required every 12 months and must be administered at least 7 days prior to check-in to ensure maximum efficiency and protection against Kennel Cough.
- Rabies- 1 yr. vaccine required (Parker County requirement).
- Canine Influenza (H3N8/H3N2)- Not required, but highly recommended.
- Parasites- All dogs must be on a flea & tick preventative (not a flea collar). All pets will be checked thoroughly and if any are found, that pet will be treated immediately, at the owner's expense, before being allowed to enter the lodging area. Pets with internal parasites (i.e. worms) cannot board or attend daycare.

Vaccinations should be administered at least 7 days prior to check in. Vaccination records may be sent via email to [info@barkplacetexas.com](mailto:info@barkplacetexas.com) or uploaded online through our client portal.

**Pick Up & Drop Off Times:** Please review our Boarding Policies page at [www.barkplacetexas.com](http://www.barkplacetexas.com) for drop off and pick up times for individual services. These times provide adequate time for our staff to prepare for the day, close for the evening and leave on time.

**General Health:** All pets must be in good general health to visit Bark Place Texas. Bark Place Texas will not accept pets exhibiting signs of serious illness, pets with contagious viruses or parasites, or any pet we feel may need veterinary care or supervision. Pets must not have had or been exposed to any contagious or communicable illnesses within a 30-day period prior to check-in (boarding and grooming). Bark Place Texas is not staffed for skilled veterinary care; and may not be able to handle geriatric pets or other pets needing significant or special care. For their own safety, Bark Place will not accept pets in heat. If a Bark Place Texas employee notices a serious change in the health or behavior status of your dog, we will do our best to notify you. If we feel medical attention is necessary, we will take steps to get medical attention as soon as possible. If Bark Place Texas believes the condition is relatively minor, such as allergies, scratches, etc, we will notify you upon pick-up.

**Food:** To minimize stomach upset, we encourage pet parents to bring their own food. Food should be packaged in individual (per meal) Ziploc-type bags or plastic containers (for short stays), or you can bring a bag or container of food, with clear written instructions. We suggest including an extra day of food in case of travel delays. If you prefer, Bark Place Texas will provide a high quality dry kibble at a small additional charge. Aside from stuffed Kong treats near bedtime, we will not leave food or edible chews/toys in any dog's kennel overnight.

**Group Play Participation:** Prior to participating in group play, dogs over six months must be spayed or neutered, unless arranged/discussed in advance of boarding. Un-spayed females must not be in heat. Surging hormones from non-altered dogs may overly excite other doggie guests & contribute to aggressive play, excessive mounting, snapping and other inappropriate behaviors. All dogs must pass a social evaluation. Approved pets may have social privileges suspended if their behavior changes and they become aggressive or dominant. We do not allow dog-aggressive dogs at Bark Place Texas.

**Access to Lodging Facility:** In order to create a safe and low stress environment for our pet guests, Bark Place Texas must limit general customer access to the lodging facility. This policy is not only for insurance liability consideration, but new faces in their sleeping and play areas can over-stimulate dogs, resulting in rougher than normal play or excessive barking. We are happy to provide you with an update on how your pet is doing by calling or emailing our office. General photo and/or video tours of the facility can be found on our Facebook page.

**Leash Policy:** For the safety of our clients and their pets, all dogs must be on a leash and under control anywhere on Bark Place Texas property where the public has access. Dogs should wear safe and properly fitted collars. For optional leashed walks/hikes outside of our secure play yards, dog will be provided an appropriately sized harness in addition to their collar for added security.

**Cancellation Policy:** Bark Place Texas requires a 24 hour notice prior to the start of the reservation to cancel/change a NON-HOLIDAY boarding or daycare reservation. Failure to give proper notice will incur a \$25 penalty. During Holidays, a 50% deposit is required to hold a reservation. Cancellations during this time must be made at least seven days in advance of the reservation start date. If a cancellation is made with less than seven days notice, the deposit will be forfeited.

## **Bark Place Texas, LLC - Dog Daycare and Boarding Service Agreement**

This Dog Daycare and Boarding Service Agreement (the "Agreement"), is entered into between Bark Place Texas ("BPT") and ("Pet Owner"). The term "Pet" refers to all pets owned by Pet Owner utilizing BPT daycare and/or boarding services. Pet Owner accepts BPT services on the terms and under the conditions recited below. The parties, intending to be legally bound, hereby agree as follows:

**DISCLOSURE:** By executing this Agreement and leaving Pet with BPT, Pet Owner certifies to the accurate disclosure of all information provided to BPT, either in writing or orally, about the Pet. Pet Owner specifically represents that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances

**ASSUMPTION OF RISK:** Pet Owner acknowledges and is aware that the employees of BPT are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the animals at BPT's facilities. In addition, Pet Owner acknowledges and is aware that no amount of supervision, sanitation or personalized care can prevent a pet from contracting an airborne virus or communicable disease. Pet Owner understands and assumes all risks and responsibility for any health issues or injuries to Pet while at BPT. Pet Owner understands and agrees that Pet Owner is solely responsible for any health issues or harm to Pet while at BPT. Pet Owner understands these risks and hereby releases BPT, its employees, officers, or agents, from any and all losses, damages, costs and expenses (including legal fees) arising out of or in connection with any injury, communicable disease, airborne virus, or any other medical condition contracted by Pet Owner's Pet at BPT's facilities or under BPT's care. This also applies to any claims for injuries or damages related to such medical care or transport. Pet Owner further agrees to hold aforementioned parties harmless from any claim for loss of the Pet by disappearance, escape, theft, death, or otherwise. Furthermore, Pet Owner agrees to be held solely responsible for any and all acts and behavior of said Pet while in the care of BPT, including payment of costs for injury to staff, customers, other animals, or damage to facilities caused by the Pet.

**SERVICE AND HEALTH:** Bark Place Texas reserves the right to refuse service to Pet for any reason, at any time, including, but not limited to: lack of proof of vaccinations, Pet displays signs of untreated or potentially contagious conditions and/or Pet exhibiting aggressive or unacceptable behavior. In addition, Pet Owner agrees that if any fleas or ticks are discovered on the Pet during check-in or at any time during while Pet is at Bark Place Texas' facilities, Pet Owner authorizes Bark Place Texas to administer a flea bath to the Pet at Pet Owner's expense. Pet Owner represents that each time Pet is brought to Bark Place Texas, Pet Owner is recertifying that the Pet is in good health and has not had any communicable illness of any kind for 30 days prior to check-in. Pet Owner further agrees to inform Bark Place Texas of any changes in the Pet's condition and/or behavior prior to subsequent check-ins.

**MEDICAL ATTENTION:** Pet Owner authorizes BPT to seek medical attention for Pet from any qualified veterinarian and to transport Pet to and from that veterinarian when BPT deems such medical care is necessary for the Pet's health. Pet Owner grants BPT full authority and discretion regarding the medical treatment of Pet. Pet Owner agrees to pay for all costs associated with medical treatment in full at the time of check-out. Closest veterinary office is North Texas Veterinary Hospital.

**PREPAID PACKAGES:** Owner understands that prepaid daycare packages are nonrefundable and expire 12 months from date of purchase.

**PHOTO AND VIDEO RELEASE:** Pet Owner authorizes BPT to take images and/or videos of the Pet while under the supervision of BPT, and understands that the rights of these images or videos taken of the Pet belong to BPT. The Pet Owner agrees that BPT may use such images or videos of the Pet with or without his/her name for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content.

**PERSONAL PROPERTY:** Pet Owner understands that all personal items Pet Owner brings into the Bark Place Texas facility or on the Pet are at Pet Owner's sole discretion and that Bark Place Texas will not be held liable for any damages/losses to the items or injuries to Pet associated with these items.

**PAYMENT:** Pet Owner agrees to pay the applicable service rates effective the date Pet is checked into BPT and to pay for any additional services requested by Pet Owner. BPT reserves the right to require credit card information and a deposit of up to half the cost of the total number of boarding days at the time of reservation or prior to check-in at BPT's discretion (i.e. holidays, peak reservation times, etc.). Payment may be made by cash, check or credit card. There will be a \$40 NSF charge for returned checks. Discounted packages must be paid for in advance. Pet Owner agrees that Pet shall not leave

the BPT facility until all charges are paid in full by Pet Owner. In the event Pet is under a veterinarian's care and Pet Owner picks up Pet from the veterinarian's facility, Pet Owner agrees that all charges are due in full immediately to BPT and must be paid prior to Pet being released from the veterinarian's care. BPT shall have, and is hereby granted, a lien on Pet for any and all unpaid charges resulting from services provided by BPT. BPT may exercise its lien rights within ten days after BPT has given written notice to Pet Owner via certified mail.

**MULTIPLE DOG FAMILIES:** If Pet Owner requests to board Pet together with other "family members" in the same suite, Pet Owner acknowledges and understands that actions of Pet(s) may be unpredictable and such an arrangement may significantly increase the chance of injury, aggression and altercations regardless of the amount of supervision. In such case, Pet Owner understands Pet(s) must be separated and any applicable multiple family discounts may no longer apply. Pet Owner hereby holds BPT harmless from any such claim or action as a result of boarding Pet(s) together.

**SOCIALIZATION:** Pet owner authorizes BPT to allow Pet to engage in social play with other dogs. In doing so, Pet Owner understands that Pet may become injured by interacting with other dogs. Pet Owner also understands that BPT has evaluated Pet and other dogs attending the daycare and will use reasonable care to ensure that no injuries result. However, Pet Owner is responsible for any injuries to Pet, to any other animals, to any people and for damages that may occur while Pet is at BPT. Pet Owner agrees to hold BPT harmless from any such injuries and/or damages while Pet is at BPT. Pet Owner agrees to be solely liable and to pay for (i) all veterinary charges required to properly treat Pet and/or any other animals for any resulting injuries, (ii) all medical charges required to properly treat any person injured, and (iii) all damages incurred.

**ABANDONMENT:** If Pet is not picked up by Pet Owner (or an authorized representative of Owner) within 7 calendar days after the day Pet is scheduled to depart, Pet Owner understands that Pet shall be deemed to be abandoned and Bark Place Texas has the right to place Pet with a new owner, rescue or city shelter. Pet Owner understands that pet abandonment may be a criminal or civil violation of the statutes of the State of Texas. Pet Owner shall remain liable for all fees due and, in addition, agrees to pay any and all costs in the prosecution of these statutes. Pet Owner is to be notified of such action by receipted mail, and no further notice shall be deemed necessary.

**DAYS AND HOURS:** Owner agrees that if Owner's dog(s) is/are not picked up by closing time of 6:30 p.m. Central time, then Owner hereby authorizes overnight boarding appropriate for dog(s) and to pay Bark Place Texas for applicable overnight boarding charge plus any charge for required food for dinner and other meals if needed.

**ARBITRATION:** Any controversy or claim arising out of or relating to this Release shall be settled by arbitration in Weatherford or Fort Worth, Texas, in accordance with the commercial arbitration rules of the American Arbitration Association. Judgment upon the award rendered by the arbitrator or arbitrators may be entered in any court having jurisdiction. Each party will be responsible for its own fees and arbitration costs.

**INDEMNITY AGREEMENT:** PET OWNER AGREES TO INDEMNIFY, HOLD HARMLESS AND DEFEND BPT IN ANY MATTER AND FROM AND AGAINST ALL CLAIMS, DAMAGES, LOSSES, AND EXPENSES, INCLUDING ATTORNEY'S FEES, ARISING OUT OF AND/OR RELATING TO THE SERVICES PROVIDED BY BPT, ANY INJURY TO PET OR ANY ILLNESS CONTRACTED BY PET WHILE IN BPT'S CARE.

**CONTINUING OBLIGATIONS:** Pet Owner understands and agrees that each and every provision in this Agreement shall be in force and effect and shall apply to each and every occasion on which Pet Owner boards or deposits Pet(s) with BPT for daycare, extended boarding or other services, as the case may be. This Agreement shall remain in full force and effect until it is cancelled or modified in writing by the parties.

Pet Owner hereby certifies that Pet Owner has read and understands the terms set forth above. By signing this document, Pet Owner agrees to abide by all of the terms, conditions and statements of this Agreement.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_